The Fine Guide

Glastonbury Festival 2007
22nd to 24th June

Gates from 8am Wednesday 20th June
Please don't come before then.

The festival is licensed until 5pm
Monday 25th June

www.glastonburyfestivals.co.uk

The 1,000-acre site at Worthy Farm is on the edge of Pilton village, off the A361 between Shepton Mallet and Glastonbury. It's a hilly, dairy farm with rough tracks and uneven walkways which can be difficult to get about in bad weather.

This guide will help you make the most of the Festival experience – and avoid potential pitfalls. And whether you're an old hand or a Festival virgin there's loads of useful stuff on the official website at www.glastonburyfestivals.co.uk.

Getting ready

Everyone's got their own idea of what to bring to Glastonbury but, when packing, remember, less is good.

- Don't forget your ticket – you'll need to show it at the turnstiles to get in.
- Only bring what you can afford to lose. There is no way you can make a tent secure.
- Remember when packing that glass is not allowed on site
- You will have to carry all your stuff some distance - twice - so travel light. Everything you need is on site – you can even buy tents.
- Bring warm & waterproof clothing, a pair of decent walking shoes, sun-cream, wet wipes and a torch to help you to manage the uneven tracks and avoid those tricky guy-ropes at night.
- You can eat really well and cheaply on site, so if you want to travel light, ditch the food and cooking equipment.
- Only bring the bank cards you need and leave a note of their numbers at home to make cancellation easier if they get lost. Only carry a small amount of cash. There are cash machines on site – see 'Show Me The Money'.
- Only bring the keys that you are likely to be using, in case they get lost.
- Remember to bring your vital medications and keep them with you.
- Please don't bring your own sound system - the Festival has music pretty well covered. The campsites are patrolled for rogue systems, which will be confiscated.

Getting there

- Travelling by public transport saves you money, reduces pollution, is stress-free and sociable and helps you to beat the queues. Seriously consider leaving your car at home. Please!!
- Gates open from 8.00am Wednesday 20th June. Please don't come before then as you are likely to be moved on by local police.
- The last part of the journey can be the longest – be ready for queues and bring plenty of water and make use of the loo before you get close to the Festival.
- Look after you ticket, they're like gold-dust. In the past there have been thefts of tickets at motorway services some distance from the Festival.
- If you want to pick the best spots to camp and get relaxed come on Wednesday.
- Follow the directions of officials and avoid going through the village.
- Last minute booze-buying in Pilton isn't going to happen – the village shop won't sell alcohol and the pub will be closed.
- Please respect local residents' land and property don't trespass or maraud in the village.

Getting in

- Get friends' tickets to them before they leave for the Festival; it is utterly impossible to meet at the gates. If you have to meet up, do it at least 5 miles away from the Festival.

- Be prepared to show your ticket for inspection at car park entrances or catching public transport or the shuttle bus.
- BUT do not give your ticket to anyone, even if they look like stewards, until you reach the turnstiles.
- The Passout System is slightly different this year. Keep your ticket safe even once you are on site, otherwise you will not be able to re-enter the Festival if you leave. And that includes going to and from car parks and the caravan and campervan fields.

The souvenir programme is free with your ticket – pick it up when you enter, along with your handy Guardian Guide. You can buy extra programmes at Information Points.

Children

- Children aged 12 and under have free entry if accompanied by an adult.
- Campsite Stewards will direct you to quieter or less dense places to camp. There are two Family Camping Fields, one on the west of the site and one on the east.

Making camp

- If you want quiet – to sleep - stewards at the gates will advise you where to go. If a field is full they will direct you to an alternative camp site.
- Try to note where you camp in relation to a numbered Fire Point or other fixed point or mark your camp with a flag.
- Say hello to your neighbours to build a community feeling and provide greater security. Look after each other and if someone is feeling ill, get help.
- Remember that tents are very vulnerable, even zipped up. Padlocks scream "I have something worth nicking in here".
- Thieving gits will find it harder if you take some basic precautions. Postcode your valuables. UV pens are available at Property Lock-ups. Be inventive about hiding your money – spread it around.

Property Lock-ups

- If you're worried about something being stolen, don't leave it in your tent. Essential valuables can be left at the free 24-hour Property Lock-ups which are prominent around the site. They also provide loo rolls and soap. They are marked on Festival maps with the keyhole logo.

If you are unfortunate enough to be a victim of crime, report it to the Police HQ where you can get a crime record for insurance purposes. If you have information about a crime, call Crimestoppers on 0800 555111.

Light my fire

The end of the Festival is marked with burning of a wicker man in the Green Fields. Hopefully that will be the only thing that goes up in flames at the Festival.

- Candles are dangerous and useless in a field; use torches in and around tents.
- Only buy wax flares from authorised festival traders – check their accreditation.
- Light fires considerately, away from tents. Only use the wood supplied – never from hedges and trees.
- Watch out for flying embers and sparks – they can start a fire even from distance.
- Don't burn plastic, please. Quite apart from anything else it stinks.
- NEVER use petrol or paraffin to start or revive a fire.
- If you cook, do it outside.
- Always change camping gas outside tents – even if it is raining.
- When changing gas cylinders, ensure gas tap is in the 'off' position, otherwise the gas will ignite when the cylinder is pierced and you could get badly burned.
- Campsite wardens & security teams look out for fires, accidents and risky situations.

Should you discover a fire, raise the alarm, check out people nearby are OK, and tell your nearest campsite warden about the problem. Immediately!

Show me the money

- The NatWest Bank and NatWest Cash Machines are situated near the farmhouse. The Bank does not charge for their cash machine services. Five NatWest Cash Machines are open 24 hours a day from Thursday 10am to Monday 12 noon, accepting all major debit and credit cards. The bank will not cash cheques this year.
- 24-hour ATMs are situated near the Park Home Ground Medical Centre, near the John Peel Stage, and on the walkway between the Jazz World Stage and the Other Stage. These make a small transaction charge of £2.
- Get cash with a friend for company and security – and expect to queue.

3000's a crowd

If a swelling crowd develops, avoid adding to it. Instead take a moment to sit down, relax, and listen for announcements offering alternative routes away from a potential build-up of people. Glastonbury is an unhurried experience. Be patient.

Getting around

- The site is a massive 1,000 acres. Not counting the endless distractions or baggage, it takes at least an hour to walk from end to end of the site. And that's in daylight, sober.
- Disorientation easily sets in – not only in children. The surroundings change dramatically after sunset, when more tents arrive and crowds gather.
- Arrange to meet friends at the Meeting Point or a quiet landmark – it's impossible to meet at one of the main stages during a headline performance. 'Time' becomes a vague concept at the Festival. Be prepared to wait.

Getting in touch

- Use your mobile phone to keep in touch with friends – and keep that phone safe. Think of the hassle you would have if you lost it, or it was stolen. Look after it.
- Mobile phone providers have transmitters on site to meet the demand. The Orange Chill and Charge tent can recharge most phones whatever network you are on and help Orange customers with any questions.

Information Points

- If you get lost, try leaving a message at any (or all) of the six Information Points, and/or with Radio Avalon (87.7 FM) who have an outpost at Main Information Point.
- Information Points are great places. They can give you directions, maps, transport details, local town and Festival information. They can post cards home, offer succour, handle complaints/compliments – and provide recharging for disabled peoples' wheelchairs, mobile phone electronic top-up machines, free toilet rolls paper rubbish bags, suncream and condoms.
- The only public payphones are at Information Points.
- The free 'Q Daily' can be picked up at any Information Point, Friday to Sunday. Information Points also handle advance orders for mailing of the souvenir 'Q Glastonbury: The Ultimate Review' for £2.50 (plus p&p). It is also available Monday morning at the exits from the site.

Getting to Glastonbury

By Bus

- See Tickets are arranging coaches for those who purchased the combined coach and festival ticket package – details from queries@wayahead.com or telephone 0870 163 1781. You must travel by coach to get your ticket to the Festival as they will be issued during the coach journey.
- National Express are also running special coach services for Festival ticket holders from all over the country direct to the Festival Bus Station. Buy coach tickets on 08705 808080 or www.nationalexpress.com. Tickets will be checked on boarding and travellers without tickets will be expelled from coaches well away from the site. The Festival and National Express are looking to provide a coach service from Bristol Temple Meads to replace the local bus service. The cost will be cheaper if booked in advance and is likely to be £15 return on the day.
- There will be no local bus services to the site for anyone carrying luggage or rucksacks. The Vehicle and Operator Services Agency, have stopped local buses carrying to much luggage.

By Rail

- There are extra trains to Castle Cary station from where Festival ticket holders can catch the free coach shuttle to the Festival Bus Station. There will be no service buses from Bath as in previous years.
- The shuttle runs from Wednesday morning to Monday evening, stopping overnight when trains are not running.
- Shuttle service from Bristol via National Express, limited service will be available best to pre book on the National Express web site or call their ticket line, see above. This service may face delays if too many turn up on the day.
- Visit www.firstgreatwestern.co.uk
- Train services are explained by National Rail Enquiries on 08457 484950.

By Road

You will not get near the Festival without your vehicle routing sticker or car parking pass. Get it where you bought your ticket, quoting your reference number or postcode. Put the sticker on the windscreen well before you reach the Festival site. It costs £10 to park your car or £50 for a campervan/caravan.

- Hook up with others travelling to the Festival to minimise congestion and reduce pollution.
- Check out the car-sharing website www.liftshare.com
- Plan your journeys in advance – it could save you hours, and remember – tiredness kills!
- The worst time to arrive by car is between 12noon and 9pm on Thursday.
- The worst times to leave by car is Monday between 9am and 5pm when long delays will be experienced between 7 and 9 hours to leave the site. Beat the queues by leaving between 2am and 7am on Monday morning – if you can get up! As a festival we are doing everything we can to reduce queue times but there is only so much capacity on the roads. If you need to be anywhere make sure you leave in time to get there.
- When you leave make sure you are OK to drive. Drug driving is not a safe trip. When did you last have a drink? You see more police around the site than you do for the rest of the year. Do not risk it! Wait until you are OK - you know it makes sense.

Entrances

- There are four main entrances for cars, depending upon where you are coming from. Follow the P signs to get to the nearest available parking spaces
- If you have a choice, use the Blue Route (approach from the A303, then the A37), where there is more parking space and less of queues to get in and out of the site.

Car Parks

- The Festival car parks are all ticket-only with no alternative car parking nearby. The car parks just outside the security fence are vast, so each field is numbered to help you remember where your car is parked.
- Using unofficial car-parking threatens the future of the Festival.
- Absolutely no sleeping, camping or fires are allowed in the car parks.
- Don't park on verges or in gateways or private roads - you will be towed away by the Police, incurring expense and great inconvenience.
- Avoid leaving your car unlocked as you either load or unload, and leave nothing visible inside (even food and drink).
- Leave the glove compartment open and conspicuously empty. Don't invite car crime.

Campervans/Caravans

Caravans, trailer tents and campervans are only admitted to special secure fields along Blue Route (off the A37).
The website www.glastonburyfestivals.co.uk has a section under "Information" explaining which vehicles can use these fields and how to get access to them.

New Drop-off, pick-up point

There is a new drop and collect point for 2007 with a bus service direct to the Festival bus station next to Gate A. The drop and collect point will be signed, so follow the signs and miss the traffic jams on the way in and out. Get dropped off here to save walking miles or getting run over in the dark, and so you know where to get picked up from. Be aware local roads will be closed off on Monday for exiting traffic and those picking you up will not be able to get near to the site so use the drop and collect point - it makes sense. Buses will take you to and from the drop and collect point 24 hours a day.

Directions

From London:	M3 then A303 and A37.
From the North East:	A1 or M1, M25 to M3 (Junction 12), then A303 and A37.
From the Midlands:	Preferably M40 and A34 to A303 and A37.
From the North West:	M6, M5 to A39 (Junction 23) then A361.
From Wales:	M4, M5 to A39 (as above)
From the West Country:	A37 or A361

Traffic News

Check out the Festival website to use the police hotlink on the latest travel situation. Once within range (about 25 miles) tune into Radio Avalon on 87.7 FM – it's good for traffic news both when you arrive and when you leave - and listen in to the morning show each day to find out what is happening on site.

By Foot

Make yourself visible when walking along public roads in the dark. Wear something bright! Try not to walk to the site, get dropped at the drop and collect point.

Disabled access

- People with disabilities should follow the signs to Yellow Gate, off the A361, adjacent to Red (Main) Gate.
- It would help if you displayed a national blue disabled sticker on your vehicle when you near the Festival site.
- There is a dedicated parking area for people with disabilities, as well as a stewarded camping area, with transport between the two. Access to the campsite is only guaranteed by prior application – this includes campervan and caravan access for people with disabilities. If you end up in other car parks ask the marshals if you can park in the reserve area, if there is space free they will direct you.
- If you require more details of facilities for the disabled, you can call 01749 890880 or email disabledenquiries@glastonburyfestivals.co.uk

The Small Print

Only food & alcohol for personal consumption can be brought into the site. Please don't bring any glass bottles. They are dangerous and will be confiscated. We encourage you not to bring anything that would cause unnecessary rubbish. You may be searched at the entrance for any items that may be used in an illegal or offensive manner - which will be confiscated. Persons suspected of carrying out illegal and/or offensive activities onsite may also be searched. No portable laser equipment or pens are permitted. No animals, sound systems, unauthorised fireworks, or wax flares, large fires or burning of plastic will be allowed on site. Persons using fireworks will be ejected from site and materials confiscated. No unauthorised tape recorders, professional film or video equipment are allowed onsite. Cameras for personal use are welcome. Ticket holders consent to the filming and sound recording of themselves as part of the audience. CCTV will be used on site. Images will be monitored for the purposes of public safety, crowd management and crime prevention. For further information, contact Site Office, Worthy Farm, Pilton, BA4 4BY. The cost of the ticket includes camping (apart from Sunday tickets), musical and non-musical performances.

With Orange your battery won't run out of juice. Just visit the chill 'n' charge tent and we'll charge your phone for free.

What's more, we're offering a free Orange Broadband service, so you can upload your pics, email your mates and let your mum know your still in one piece.

Enjoy the festival

Tales from the Field

Ever wondered what a band gets up to behind the Pyramid stage? When was their favourite festival year and why? Or who are their ones to watch in 2007? Orange speaks to some of your favourite bands and follows them throughout the festival to capture their Glastonbury experience

(From backfield to backstage) get the best sights, sounds and stories from Glastonbury 2007 with Orange

Join us on the inside at www.orange.co.uk/glastonbury and Orange World

Glastonbury 2007

Travel direct to the festival site from across the UK

To book

- click: **www.nationalexpress.com**
- call: **08705 80 80 80***
  * £1 telephone booking fee applies.
- visit: **any National Express outlet**

National Express

N
Drop off & Pickup Point
(@ Bath & West Showground)
Red Route
W28
A361
Yellow Gate
Yellow Route
W27
VG6
Festival Bus & Coach Station
PGA
Staff Camping
Family camping only (Woodsies)
Cinema
Nature Reserve
Car Parks W23 W29
W30 W32 W33
Hospitality Parking
John Peel Tent
ATM
VG5
W26
New Bridge
Stage Road
W25
Hospitality parking
W24
East Side
West Side
Dance Area
Orange Route
PGD
Staff Parking
W22
W21
W20
Silverhayes Bridge
The Other Stage
VG4
Main Exit
ATM
The Park

KEY
Information & phones
Toilets/water
Medical centre
First Aid Point
Welfare
Event Location
Property Lock-up
Orange Chill'n'Charge Tent
VG
Vehicle Gate (authorised vehicles only)
PG
Pedestrian Gate
Perimeter Fence
Market Stalls
Track/Road
Hedgerow
Camping Only
No Public Access
Out of bounds (off site)
To A361 (approx 1km)
VG7
VG1
VG2
VG3
PGB
PGC
E1
E2
E3
E4
E5
E6
E7
E8
E9
E10
E11
E12
E13
E14
E15
E16
E17
E18
Crew Camping
Control Centre & Emergency Services
Worthy Farm
ATM
Staff camping
Camping & Campervans
Family camping only (Cockmill Meadow)
viewing platform
Blue Gate
Blue Route
Pyramid Stage
Lost Kids
Kidz Field
Stage Road
Hot Showers
Acoustic Stage
Butts Bridge
Lenfield
MEETING POINT
Theatre
Yeoman's Bridge
Circus
Jazzworld Stage
Crew Camping
The Glade
Green Kids Greenpeace
Circus & Cabaret
Green Futures
Avalon Field
Green Roadshow
Tipi Field
Crew camping
Healing Field
Craft Field
Lost Vagueness
Tipi Village
Stream/Hedgerow
Sacred Space
King's Meadow
E10 Overflow
Family camper vans & caravans
Camper vans & caravans only
Camper vans & caravans only
Blue Route (Cars)
Blue Route (GATE 2, Campervans & Caravans)
A37 (through Pylle) (A303)

Looking after number one

The moment you enter the Festival site, you do not become an indestructible being, capable of anything. So look after yourself, don't overdo it and, most importantly, look out for others.

- Without wanting to sound like your mum, please wash your hands regularly. There is more chance of catching an infection in a field than at home.
- The Festival takes place on uneven farmland, with stone tacks and metal trakways. Take care, especially at night – you can't dance with a twisted ankle. Strong shoes for walking may not be fashionable, but are necessary – just as is a torch is after dark.
- Please do not climb any trees on site – it's dangerous and may damage the tree.
- Don't dig holes. A cow with a broken leg wouldn't thank you - if it could speak!
- There is lots of traffic on site. Give farm vehicles and trucks plenty of space to pass and don't ride on vehicles.
- Illegal drugs are no more legal on site, than off. There will be police on site.
- The Festival is not a good time to experiment with drugs. The crowds, the noise and the sheer size of the place are likely to make any bad reaction much, much worse.
- Drunkenness is, at best, annoying and antisocial. Drug/alcohol cocktails can be lethal.
- Prolonged exposure to high volume noise can cause severe hearing damage.
- Serious sunstroke, sunburn or cancer can be caused by the sun on unprotected skin.
- You risk pregnancy and/or infection from unprotected sex.
- Bar staff will ask for proof of age whenever a customer appears to be under 18 – so if you think there is a chance you may be asked, best bring some photo ID. It's down to you to prove you are over 18.

Antisocial and illegal behaviour will not be tolerated: ejection, possibly by the police, without return, will be the outcome.

Medical & Welfare

- There are two Medical Centres, a pharmacy and two Welfare Centres – check out the map.
- The Welfare Centres provide experienced, caring and confidential help for all kinds of practical and personal problems, as well as dealing with lost & found property.
- Lost children are cared for in the Children's Areas until 8pm daily, after which they are taken to Wagonshed Welfare, next to the farmhouse.
- Green Fields offer a variety of alternative therapies.

Worthy indeed

Glastonbury Festival prides itself on being a festival with a conscience, utilising local facilities and giving to many good causes. As well as the big donations to major charities, the Festival helps raise funds for many smaller organisations – many of whom provide staff and facilities on site. These range from local parent-teacher groups to others campaigning for a better world.

Oxfam www.oxfam.org.uk

GREENPEACE www.greenpeace.org.uk

WaterAid www.wateraid.org.uk

working together for a greener Glastonbury

Glastonbury Festival continues to actively support the work of environmental charities – whose message becomes more urgent each year. All festival-goers are encouraged to think green and improve our already successful recycling rates. Last year the Festival doubled its recycling targets – but the aim is to further reduce the amount of rubbish scattered everywhere. So please bag it & bin it – and recyclers will collect it.

This way you'll enjoy a cleaner Festival and feel good about yourself in the process. And we still must remind you not to pee in the ditches and hedges, it's bad for the wildlife, and makes the site dirtier for everyone, including you.

Enough advice already - have a wild and unforgettable time.

Printed on environmentally friendly paper.

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